A. Experiment Details

In this section, we provide details about the implementation of our experiments. Please refer to our code at https://github.com/Berkeley-NLP/Agent-Eval-Refine for the official reference.

A.1. End-to-End Approach

We use gpt-4-1106-vision-preview through the OpenAI API and feed the image without resizing in "high-resolution". We use a temperature of 0 and keep the other parameters at their default settings. The prompt templates for each environment are provided in Figures 12 and 13.

A.2. Modular Caption-then-Reason Approach

Collecting screenshots As described in Table 3, we constructed our dataset primarily through random subsampling from source datasets. However, for the iOS domain, due to limited online resources, we manually capture 50 extra screenshots in-house.

Action representation We represent actions as strings, e.g., Type ``Hello''. This method leads to information loss when processing actions like clicks for pixel-based policies, as the click coordinates [x, y] become meaningless when the image is represented by its textual description. We leave the task of more adequately transforming pixel-localized actions into textual forms for future work.

Collecting screenshot descriptions After obtaining the screenshots, we query GPT-4V (specifically, gpt-4-1106-vision-preview through the API) to get dense caption demonstrations. We manually fix or filter out ones with apparent errors. We use a temperature of 0 and keep the other parameters at their default settings. The prompt template is provided in Figure 15.

Finetuning Qwen-VL captioner The prompt template to query the finetuned Qwen-VL captioner is provided in Figure 16. We fine-tuned the model over 3 epochs with a batch size of 72 and adamw optimizer [21], employing a cosine scheduler for learning rate adjustments starting from 1e-5, a weight decay of 0.1, and a warmup ratio of 0.01. As shown in the prompt template, during both finetuning and at inference time, we provide text recognition results from the EasyOCR engine as an additional input to the model to reduce hallucination. We provide randomly-sampled model output examples in Figure 14.

Quering the reasoner After obtaining the descriptions of the screenshots and actions, we query the LM, either Mixtral-8x7B-Instruct-v0.1 or gpt-4-turbo-preview. We use a temperature of 0

and keep the other parameters at their default settings. We provide the prompts to query the trajectory-level evaluator on Web and Android, and step-wise evaluator on iOS in Figures 17, 18, and 19 respectively.

A.3. Evaluation on WebArena

We directly use the GPT4-0613 + CoT - v2 trajectories released by WebArena for evaluation. Confusion matrices for our evaluators' predictions compared to the oracle evaluator are shown in Figure 4 (left).

A.4. Evaluation on Android

Emulator We use Android Studio's built-in emulator to simulate a Pixel 4 with API version 33, and we develop a Python API for agent execution based on the appium package. We opt not to use AndroidEnv for Android emulation as it lacks support for typing actions.

Tasks The 120 evaluation tasks are evenly and randomly sampled from the General, WebShopping, and GoogleApps subsets of the Android-in-the-Wild test set (40 each) as shown in Listing 1. Note that we have excluded the Install and Single subsets. The install tasks require credit card information and are not safe to evaluate, while single-step tasks fall outside our focus on trajectory-level tasks.

Evaluation We use greedy decoding, i.e., temperature of 0, for all policies during evaluation. The confusion matrices comparing our evaluators with human judgments are presented in Figure 4 (right).

A.5. Refinement on WebArena

Reflexion We implement the Reflexion agent following the original paper [29]. The algorithm involves three key components: an Actor, an Evaluator, and a Self-Reflection module. The Actor generates thoughts and actions in text form based on the state observations it receives, where the actions are parsed into executable commands to step the environment for the next observation. The Evaluator assesses the quality of the outputs produced by the Actor. It computes a reward score based on how well the generated trajectory align with the expected outcomes of the task. If the evaluator assesses the task to be failed, the Self-Reflection model will be evoked to generate verbal reflections, which is stored in the agent's memory and allows the agent to understand its past actions and their outcomes, facilitating improved decision-making in subsequent trials.

Impelementation Details We use the DOM tree representation from the WebArena simulator as the environment observation. The LLM we use for Actor and the Self-Reflection is the GPT-4-preview-1106 model, and the

prompts for these are shown in Listing 3 and 4 respectively. For the evaluator, we experiment with all the three variants proposed as well as the oracle evaluator from WebArena which is used for performance evaluation. Note that we use the webpage snapshot images instead of the DOM tree as the input to our evaluator.

A.6. Refinement on iOS

Emulator We use XCode's built-in emulator to emulate an iPhone 13 device running iOS 16 and develop a Python API for the agent based on the facebook/idb package. We align its action space with that of the Android-in-the-Wild schema. Notably, since swiping up on the homescreen in Android means opening the AppDrawer, which can roughly be translated to swiping left or right on the homescreen, we bridge this domain gap by translating swiping up to swiping left or right 50% of the time during data collection and to the right 100% of the time during evaluation.

Tasks As shown in Listing 2, we design 132 task instructions that covers typical iOS device control tasks on Apple's official apps, where 80 are used for data collection and training the agent, and 52 are hold out for testing. While we aimed to minimize the distribution difference between our tasks and that from the AitW dataset, the inherent differences between the platforms necessitated the inclusion of iOS-specific instructions, such as "Disable Siri's access to Photos in Settings."

Filtered BC Details We finetune the CogAgent model with its official code and apply LoRA [18], setting the parameters as follows: lora rank to 50, employing a cosine learning rate schedule, with a warmup proportion of 0.2, a learning rate (lr) of 0.00001, a batch size of 4 and train for 3000 steps. We use a releatively high temparature of 1.5 and topk=100 during data collection to improve diversity and greedy decoding (temperature=0) for all policies during evaluation.

Source	#	Domain
WebScreenshot [12]	128	Web
Mind2Web [11]	429	Web
AitW (train set) [27]	596	Android
GPT-4V in Wonderland [37]	60	iOS
In-house	50	iOS
Total	1,263	

Table 3. Sources of the screenshots dataset, including the number of screenshots paired with detailed descriptions and the original domain of the screenshots.



Figure 4. Confusion matrices for different evaluation systems against oracle evaluator or human judge on WebArena and Android.

0	Star the top one most stared repos in Gitlab.			
0	click [The A11Y Project/allyproject.com] go_back click [The A11Y Project/allyproject.com] stop	A dispetation A dispetation B local strategie B trace atmosp D trace B represent C and D services D servic	A manufactured baseline and the state billing and and the state and the state billing and and the state and the state and the state and and the state	8 - 200 200 - 00 3 - 01 nh
	Response: The A11Y Project/a11yproject.com is already starred.	Colorestable Colorestable Colorestable	Herrithau Lissendorbusch Herrithau Lissendorbusch Image State Herrity Image State Herrity Image State Lissendorbusch	Reads
Q	Thoughts: The user's intent was to star the top one most bot attempted to star a specific repository that was indication that the repository in question is the top one m perform any action to ensure it was interacting with the user's intent. Therefore, the task is not completed success	starred rep already sta lost starred, correct repo fully.	o in GitLab, but the arred. There is no and the bot did not sitory based on the	¥ FAILURE

Figure 5. The evaluator detects a hard-to-find issue caused by a key missing step in the execution (i.e. ordering).



Figure 6. The evaluator correctly judge a task execution as successful despite the task ends with an exception.



Figure 7. The evaluator can also provide insight for possible corrective actions of failure executions.



Figure 8. Captioning error where driving time is not captured, and the public transportation time is incorrectly captioned as driving time. The error is corrected if GPT4V is used.

0	Tell me the total cost of my latest cancelled order?						
	click [My Account] click [My Orders] stop	Data Shap Harket Intel & Pacint Con- mater research - Pac	Jaoria & Boldone - Clech No. Josep & Sarake Brow	ng, Street & Jonestry nices - Call Mass	- Roma & Nichar -	Office Facility -	name description of the second
	Response: \$231.54.	By Ansent By Senten (Ansent By Senten (Ansent) By Senten (Ansent) Martin	My On	1ers •••• •••• •••• •••• •••• •••• •••• •	Online Stand Stream Str	dama noning noning noning noning cospen cospen cospen cospen cospen cospen cospen cospen cospen cospen cospen	NATE Nature Marchine Marchine
Q	The user's intent is to know the total cost of their latest history, we see that the bot successfully navigated to pages. The final state of the webpage shows a list of cancelled order has a price of \$231.54, which matches seems that the bot has successfully completed the task.	cancelled or "My Accour orders with the bot's re	rder. Fro nt" and th detail esponse.	m the 'My C s. The There	action Orders' e latest fore, it	s	UCCESS

Figure 9. Mixtral failed to identify that the price is not from a cancelled order from a cluttered webpage. The error is corrected if GPT4/GPT4V is used.



Figure 10. All the evaluation models fail in identifying the failure because they miss to see the error message which indicates the failure of forking.



Figure 11. Though our approach successfully identifies that the task has failed, the reasoning is incorrect. The error is caused by not filtering the orders for food-related only, instead of not summing up the total price.

System Prompt
You are an expert in evaluating the performance of
a web navigation agent. The agent is designed to
help a human user navigate a website to complete a
task. Given the user's intent, the agent's action
history, the final state of the webpage, and the
agent's response to the user, your goal is to decide
whether the agent's execution is successful or not.
There are three types of tasks: 1. Information
seeking: The user wants to obtain certain
information from the webpage, such as the information
of a product, reviews, map info, comparison of map
routes, etc. The bot's response must contain the
information the user wants, or explicitly state
that the information is not available. Otherwise,
e.g. the bot encounters an exception and respond
with the error content, the task is considered a
failure. Besides, be careful about the sufficiency
of the agent's actions. For example, when asked
to list the top-searched items in a shop, the agent
should order the items by the number of searches, and
then return the top items. If the ordering action
is missing, the task is likely to fail. 2. Site
navigation: The user wants to navigate to a specific
page. Carefully examine the bot's action history
and the final state of the webpage to determine
whether the bot successfully completes the task. No
need to consider the bot's response. 3. Content
modification. The user wants to modify the content
of a webpage or configuration. Carefully examine
the bet/a setion bistory and the final state of the
the bot's action history and the linal state of the
webpage to determine whether the bot successfully
completes the task. No need to consider the bot's
response.
IMPORTANT Format your response into two lines as
shown below:
Thoughts: <your and="" process="" reasoning="" thoughts=""></your>
Status: ``success" or ``failure"
User Prompt
User Intent: intent
Action History: {last actions}
The last snapshot of the web page is shown in the
image.
Bot response to the user: {response if response else

Figure 12. Prompts to query the VLM Evaluator in WebArena.

System Prompt You are an expert in evaluating the performance of an android navigation agent. The agent is designed to help a human user navigate the device to complete a task. Given the user's intent, and the final state of the screen, your goal is to decide whether the agent has successfully completed the task or not. *IMPORTANT* Format your response into two lines as shown below:				
"success" or "failure"				
User Prompt User Intent: {intent}				
Action History: {last_actions}				
The last snapshot of the screen is shown in the image.				
Bot response to the user: {response if response else "N/A"}.				

Figure 13. Prompts to query the VLM Evaluator in Android



(b) Random Real Website



(c) iOS Example

(d) Android Example

Figure 14. Example outputs from the captioner model across different environments. Examples are selected at random without cherrypicking.

User	Prompt
------	--------

You are an advanced GUI captioner. Please describe this GUI interface in details and don't miss anything. Your response should be hierarchical and in Markdown format. Don't do paraphrase. Don't wrap your response in a code block.



User Pi	rompt					
Please	describe	the	screenshot	above	in	details.
OCR Res	sult:					
{ocr_re	sult}					

Figure 16. Prompts to query the fine-tuned captioner for dense captioning.

System Prompt You are an expert in evaluating the performance of a web navigation agent. The agent is designed to help a human user navigate a website to complete a task. Given the user's intent, the agent's action history, the final state of the webpage, and the agent's response to the user, your goal is to decide whether the agent's execution is successful or not. There are three types of tasks: 1. Information seeking: The user wants to obtain certain information from the webpage, such as the information of a product, reviews, map info, comparison of map routes, etc. The bot's response must contain the information the user wants, or explicitly state that the information is not available. Otherwise, e.g. the bot encounters an exception and respond with the error content, the task is considered a failure. Besides, be careful about the sufficiency of the agent's actions. For example, when asked to list the top-searched items in a shop, the agent should order the items by the number of searches, and then return the top items. If the ordering action is missing, the task is likely to fail. 2. Site navigation: The user wants to navigate to a specific page. Carefully examine the bot's action history and the final state of the webpage to determine whether the bot successfully completes the task. No need to consider the bot's response. 3. Content modification: The user wants to modify the content of a webpage or configuration. Carefully examine the bot's action history and the final state of the webpage to determine whether the bot successfully completes the task. No need to consider the bot's response. *IMPORTANT* Format your response into two lines as shown below: Thoughts: <your thoughts and reasoning process>" Status: ``success" or ``failure" User Prompt User Intent: {intent} Action History: {last_actions} The detailed final state of the webpage: •••md {cap}

Figure 17. Prompts to query the LM reasoner in WebArena

<pre>System Frompt You are an expert in evaluating the performance of an android navigation agent. The agent is designed to help a human user navigate the device to complete a task. Given the user's intent, and the state of the screen, your goal is to decide whether the agent has successfully completed the task or not. *IMPORTANT* Format your response into two lines as shown below: Thoughts: <your and="" process="" reasoning="" thoughts="">" Status: "success" or "failure"</your></pre>	<pre>Yystem Prompt You are a GUI Trajectory Evaluator. Your task is to observe a bot's action within a graphical user interface (GUI) and classify its behavior into one of four categories based on its progress towards a specified goal. The categories are: 1. "towards-the-goal" - The bot is moving closer to achieving the goal. 2. "not-sure" - It's unclear if the bot's actions are helping reach the goal.</pre>
User Prompt User Intent: {intent}	3. "goal-reached" - The bot has successfully completed the goal.
Action History:	diverting it from the goal.
{last_actions}	Please format your response as follows:
The detailed final state of the screen: md {cap}	Thoughts: [Explain your reasoning here] Response: "towards-the-goal", "not-sure", "goal-reached", or "away-from-the-goal"
	Here are some example responses:
Figure 18. Prompts to query the LM Reasoner for trajectory-level	
evaluation in Android	Example 1: Thoughts: The goal is to 'set an alarm at 8:00 am.' Initially, the bot is on the home screen. After a tap action, it navigates to the alarm app, indicating progress towards the goal. Response: "towards-the-goal"
	Example 2: Thoughts: The goal is to 'buy the latest iPhone on Amazon.' The bot starts at the checkout page on Amazon. After a tap action, the screen shows a successful purchase, signifying that the goal has been reached. Response: "goal-reached"
	Example 3: Thoughts: The goal is to 'show me the weather in New York.' The bot begins on London's weather page. After pressing 'home', it returns to the home screen, moving away from the goal. Response: "away-from-the-goal"
	Example 4: Thoughts: The goal is to 'buy some coffee on the Starbucks app.' The bot begins on the Amazon app. After pressing 'back,' it moves to the home screen, which is a prerequisite for opening the Starbucks app. Response: "towards-the-goal"
	Example 5: Thoughts: The goal is to 'open YouTube.' The bot begins on the home screen. After a swipe, it appears to remain on the same page, suggesting no progress towards the goal. Response: "not-sure"
	Note: You should be extra-careful when assigning "goal-reached" or "towards-the-goal" labels. If you are unsure, please select "not-sure" instead.
	User Prompt Goal: {intent} Original State: ```md {current_state} ```
	<pre>State after action: "{action}": ```md {next_state} ```</pre>

Figure 19. Prompts to query the LM Reasoner in iOS for per-step evaluation.

Listing 1. Evaluation tasks sampled from Android-in-the-Wild test set

--- General ---Open the calendar Play the new Katy Perry video on YouTube What's on the menu at Papa Murphy's? How much does a 2 bedroom apartment rent for in \hookrightarrow Philadelphia? What's the price of the Galaxy phone on eBay? Open a new private window in Chrome How do I get to the nearest Target? Install the Twitter app Search for flights from NYC to Mexico city What is the capital of China? What's US dollar exchange rate against the South Korean \hookrightarrow Won? What is the speed of a train? What is the capital of Norway? What's the news in Peru? How do I get to the nearest IKEA? What's a good restaurant in Miami? How much does a 3 bedroom apartment rent for in Houston? What's the weather like in Chicago? Set an alarm for 6pm What is the capital of Mexico? What's the news in Cambodia? What's a good restaurant in Chicago? What is the capital of Japan? Search for flights from Barcelona to Mexico city What's on the menu at Olive Garden? What's the news in India? What is the capital of Canada? Search for a new nail polish Open a new Chrome tab What's the latest news in planetary science? How much does a 2 bedroom apartment rent for in Boston? Search for hotels in Las Vegas Where can I buy a nice beach towel? What's the price of the LG TV? Search for a new highlighter What's the latest video from GameXplain? Search for top rated sushi restaurants on Maps What's the weather like in Johannesburg? Search for hotels in London Install the Google app -- Web Shopping --Search for a new 65" TV at Best Buy Add "sony triple a" to the cart on amazon Search for "macbook pro 15 inch" on walmart.com, select \hookrightarrow the first entry, and add it to the cart. Look up the best gaming headphones on Best Buy Add bose guietcomfort 35 to the cart on costco.com Add macbook pro to the cart on amazon.com Add "dell xps" to the cart on bestbuy, then select \hookrightarrow checkout. Clear the shopping cart on newegg.com. Search for "razer \hookrightarrow naga" on newegg.com, select the first entry, \hookrightarrow and add it to the cart. View the shopping cart on ebay. Search for "usb-a" on \hookrightarrow ebay, select the first entry, add it to the cart \hookrightarrow , then select checkout. Search for "rayovac triple a" on walmart, select the \hookrightarrow first entry, and add it to the cart. Clear the cart on newegg. Search for duracell triple a \hookrightarrow on newegg, select the first entry, add it to the \hookrightarrow cart, then select checkout. Add bose quietcomfort 35 to the cart on amazon.com Search for jbl flip 4 on ebay.com, select the first \hookrightarrow entry, add it to the cart, then select checkout. Clear the cart on newegg.com. Add usb-a to the cart on \hookrightarrow newegg.com, then select checkout. Clear all items from cart on costco. Search for bose \hookrightarrow quietcomfort 35 on costco, select the first \hookrightarrow entry, and add it to the cart. Search for the best books of all time on Goodreads Clear the cart on target.com. Search for "logitech g502" ightarrow on target.com, select the first entry, and add \hookrightarrow it to the cart. Clear the cart on costco.com. Search for usb-c to usb-a

↔ on costco.com, select the first entry, and add \hookrightarrow it to the cart. Search for duracell triple a on newegg.com, select the \hookrightarrow first entry, and add it to the cart. Show the shopping cart on amazon. Add dell alienware to \hookrightarrow the cart on amazon, then select checkout. Search for acer predator on ebay.com, select the first \hookrightarrow entry, and add it to the cart. Show the shopping cart on ebay.com. Search for "razer → blackwidow" on ebay.com, select the first entry, \hookrightarrow add it to the cart, then select checkout. Add razer nari to the cart on target, then select ← checkout Add bose soundlink to the cart on amazon.com Empty the shopping cart on newegg.com. Add jbl charge 4 \hookrightarrow to the cart on newegg.com, then select checkout. Clear the shopping cart on costco. Clear all items from cart on bestbuy.com. Search for usb \hookrightarrow -a on bestbuy.com, select the first entry, and \hookrightarrow add it to the cart. Clear the shopping cart on amazon.com. Search for razer \hookrightarrow blade on amazon.com, select the first entry, add \hookrightarrow it to the cart, then select checkout. Add macbook air to the cart on target Search for "corsair k70" on target.com, select the first \hookrightarrow entry, add it to the cart, then select checkout \hookrightarrow . View the shopping cart on bestbuy. Search for "logitech \hookrightarrow g pro" on bestbuy, select the first entry, add \hookrightarrow it to the cart, then select checkout. View the shopping cart on bestbuy.com. Search for → panasonic triple a on bestbuy.com, select the \hookrightarrow first entry, add it to the cart, then select → checkout. Clear the shopping cart on target.com. Add macbook air \hookrightarrow to the cart on target.com, then select checkout. Search for razer blade on bestbuy.com, select the first \hookrightarrow entry, and add it to the cart. Clear the cart on target. Add "usb-c to usb-a" to the \hookrightarrow cart on target Search for the best books on Goodreads Search for a 3d printer on aliexpress Search for duracell triple a on costco.com, select the \hookrightarrow first entry, add it to the cart, then select \hookrightarrow checkout. Add 1g ultragear to the cart on bestbuy.com Clear all items from cart on walmart.com. Add macbook \hookrightarrow pro to the cart on walmart.com, then select → checkout. --- Google Apps ---Do I have any events tomorrow? toggle data saver in the chrome app turn off airplane mode Open calendar and show me the first week of next month Go to location settings create a new album in the google photos Open calendar and show me the fourth week of next month What's on my calendar today? check android version add a label to a message in the gmail app Open the calendar and show me this week's events? turn on the 24-hour format for clock empty trash in google photos turn on showing notifications on the lock screen turn on bluetooth scan toggle notification dots set the timer Open Wikipedia open chrome and create a bookmark for the current page change the upload size in google photos Show me popular videos on Youtube Go to settings change the clock display to analog Search for Italian restaurants on Maps turn pop-ups on in chrome turn vacation reply on in the gmail app turn on wifi Search for pizza restaurants on Maps

Check the weather

toggle sleep mode turn notification dots off turn off translation in the chrome app all mails in gmail Go to privacy settings Is it going to rain today? toggle wifi Is it going to rain this weekend? Open calendar and show me the second week of next month see creations saved in the google photos Open internet settings

Listing 2. Data collection and evaluation tasks for iOS experiments

--- Train Tasks ---Open the Reminder App Open the Calendar App Open the Map App Open the Contacts App Open Safari Open the Wallet App Open Messages Open Health App Open Files App Open Shortcuts App Open Freeform App Open Watch App Open General Page in Settings App Find the About Page in Settings App Find the iOS version of this device in Settings Find the Serial Number of this device in Settings Disable Auto-Correction for Keyboard in Settings Disable Smart Punctuation for Keyboard in Settings Disable Slide to Type for Keyboard in Settings Disable Caps Lock for Keyboard in Settings Change the Temperature Degree to Celsius in Settings/ \hookrightarrow General Change Safari Search Engine to Yahoo in Settings Change Safari Search Engine to Bing in Settings Change Safari Search Engine to Baidu in Settings Change Safari Search Engine to Sogou in Settings Change the preferred language of Safari to Chinese in → Settings Change the preferred language of Safari to Japanese in → Settings Change the preferred language of Safari to Russian in → Settings Change the preferred language of Safari to Thai in → Settings Change the preferred type of travel of Maps to Driving → in Settings Change the preferred type of travel of Maps to Transit → in Settings Change the preferred type of travel of Maps to Cycling → in Settings Disable location access of Maps in Settings Disable Siri's access to Maps in Settings Disable Siri's acces to Health in Settings Disable Siri's access to News in Settings Create a reminder to "Buy a Birthday Gift for Alice" Create a reminder of "Dinner with Peter" Create a reminder of "Lunch with Dave" Create a reminder of "Christmax Eve" Send a message to Kate Bell say "How are you doing?" Send a text message using the Messages app to the first ← contact saying "Happy New Year!" Use the Reminders app to set a reminder for "Water the \hookrightarrow plants" for tomorrow. Use the Reminders app to set a reminder for "Wash \hookrightarrow Clothes" for tomorrow. Show me the latest image I took in the Photos Show me the photos in the album "Recent" Show me the photos in the album "Favorite" Use Maps to find the nearest McDonald's. Use Maps to find the nearest grocery store. Use Maps to find the nearest gas station. Use Maps to find the nearest metro station.

Create an event called "dinner" on calendar for today Create an event called "dinner" on calendar for tomorrow Create an event called "lunch" on calendar for today Create an event called "Meeting with Joey" on calendar \hookrightarrow for today 8pm Create an event called "Meeting with Anne" on calendar → for tomorrow 2pm Create an event called "Meeting with Simon" on calendar \hookrightarrow for today 8am Use the Contacts app to find David Taylor's phone number \hookrightarrow Use the Contacts app to find Kate Bell's phone number. Use the Contacts app to find Daniel's phone number. Use the Contacts app to find Anna Haro's birthday. Use the Contacts app to find David Taylor's birthday. Use the Contacts app to find David Taylor's address. Use the Contacts app to find Kate Bell's address. Use the Contacts app to find Daniel's address. Use the Contacts app to find John Appleseed's address. Create a new Contact called Bill. Create a new Contact called Dan with phone number ↔ 8888-8888. Create a new Contact called Kelly with phone number → 1234-5678. Use the Calendar app to add a new all-day event called " \hookrightarrow On Vacation" at tomorrow. Use the Calendar app to add a new all-day event called " \hookrightarrow On Vacation" for yesterday. Open Files and create a new folder named "Work Documents \hookrightarrow " at "On My iPhone". Open the News app and open the top-most news article. Open Safari and show me MIT's wikipedia page. Open Safari and show me Stanford's wikipedia page. Open Safari and show me CMU's wikipedia page. Open Safari and show me Apple's wikipedia page. Open Safari and show me Microsft's wikipedia page. Open Safari and show me Amazon's wikipedia page. --- Eval Tasks ---Open Settings Open News Open the app Watch Open the Settings and open settings for Safari Find the nearest gas station on Map Create a reminder of "make dinner" Create a reminder of "grocery" Create a reminder of "finish homework" Send a message to Kate with "Hi" Send a message to John Appleseed with "How are you doing Find the nearest gas station with Maps Use Maps to find the nearest Target Use Maps to find the nearest CVS Use Contacts to find John Appleseed's birthday Use Contacts to find Kate Bell's phone number Find Anna Haro's phone number with the Contacts app Find the app Freeform and open it Find the app Shortcuts and open it Open Settings and open About page Find John Appleseed's phone number with contacts Find Kate Bell's phone number with contacts Show me an image in Photos Show me all images in Photos Open maps for me add a reminder to make dinner add a reminder to do grocery find the nearest Nike store on maps send a message to Kate Bell with the message app send a message to John with message app find the nearest metro station on maps Use Contacts to check out John Appleseed's home address Open the Settings and open Accessibility Find the Model Number of this device Disable Character Preview for Keyboard in Settings Change Safari Search Engine to DuckDuckGo in Settings Change the preferred language of Safari to Turkish in ↔ Settings Change the preferred type of travel of Maps to Walking → in Settings

Disable Siri's access to Photos in Settings Homepage: Create a reminder of "Christmax gift for Kitty" If you want to visit other websites, check out the Use the Reminders app to set a reminder for "Finish ← homepage at http://homepage.com. It has a list → homework" for tomorrow. ↔ of websites you can visit. Send a message to John say "How are you doing?" http://homepage.com/password.html lists all the account Show me all the images I have in Photos ↔ name and password for the websites. You can use Show me the photos in the album "Favorite" \hookrightarrow them to log in to the websites. Use Maps to find the nearest Burger King. Create an event called "dinner" on calendar for tomorrow Create an event called "Meeting" on calendar for today 1 To be successful, it is very important to follow the \hookrightarrow following rules: 1. You should only issue an action that is valid given → pm Use the Contacts app to find John Appleseed's phone \hookrightarrow the current observation 2. You should only issue one action at a time. \hookrightarrow number. Use the Contacts app to find Kate Bell's birthday. 3. You should follow the examples to reason step by step Use the Contacts app to find Anna Haro's address. \hookrightarrow and then issue the next action. Create a new Contact called Simon with phone number 4. Generate the action in the correct format. Start with \hookrightarrow a "In summary, the next action I will perform \hookrightarrow is" phrase, followed by action inside `````` \hookrightarrow 1234-5678. Use the Calendar app to add a new all-day event called " ↔ For example, "In summary, the next action I will↔ perform is ```click [1234]```". Including your \hookrightarrow On Vacation" for today. Open Safari and show me UC Berkeley's wikipedia page. \hookrightarrow thinking process before giving the action is \hookrightarrow encouraged. 5. Issue stop action when you think you have achieved Listing 3. Prompts for Reflexion Agent to Take Actions \hookrightarrow the objective. Don't generate anything after prompt = { ↔ stop.""", "intro": """You are an autonomous intelligent agent "examples": [\hookrightarrow tasked with navigating a web browser. You will ("""OBSERVATION: \hookrightarrow be given web-based tasks. These tasks will be \hookrightarrow accomplished through the use of specific actions [1744] link 'HP CB782A#ABA 640 Inkjet Fax Machine (→ you can issue. → Renewed) ' [1749] StaticText '\$279.49' Here's the information you'll have: [1757] button 'Add to Cart' The user's objective: This is the task you're trying to [1760] button 'Add to Wish List' \hookrightarrow complete. [1761] button 'Add to Compare' The current web page's accessibility tree: This is a URL: http://onestopmarket.com/office-products/office- \hookrightarrow simplified representation of the webpage, ← electronics.html $\hookrightarrow \textit{providing key information.}$ OBJECTIVE: What is the price of HP Inkjet Fax Machine The current web page's URL: This is the page you're MEMORY: None \hookrightarrow currently navigating. PREVIOUS ACTION: None""", The open tabs: These are the tabs you have open. "Let's think step-by-step. This page list the The previous action: This is the action you just ← information of HP Inkjet Fax Machine, which is ← performed. It may be helpful to track your \hookrightarrow the product identified in the objective. Its \hookrightarrow price is \$279.49. I think I have achieved the \hookrightarrow progress. \hookrightarrow objective. I will issue the stop action with the The actions you can perform fall into several categories → answer. In summary, the next action I will \rightarrow → perform is ```stop [\$279.49]```",), Page Operation Actions: ('click [id] ': This action clicks on an element with a """OBSERVATION: \hookrightarrow specific id on the webpage. [164] textbox 'Search' focused: True required: False 'type [id] [content] [press_enter_after=0/1] ': Use this [171] button 'Go' \hookrightarrow to type the content into the field with id. By [174] link 'Find directions between two points' \hookrightarrow default, the "Enter" key is pressed after typing [212] heading 'Search Results' \hookrightarrow unless press_enter_after is set to 0. [216] button 'Close' 'hover [id] ': Hover over an element with id. URL: http://openstreetmap.org 'press [key_comb] ': Simulates the pressing of a key OBJECTIVE: Show me the restaurants near CMU \hookrightarrow combination on the keyboard (e.g., Ctrl+v). MEMORY: I first searched "CMU" and then searched for " 'scroll [direction=down/up] ': Scroll the page up or down ↔ restaurants". It looks like the search results \hookrightarrow are different from what I expected, as the \hookrightarrow . \hookrightarrow search results are about the restaurants in Tab Management Actions: ← another city. I think I should go back to the 'new_tab': Open a new, empty browser tab. \hookrightarrow previous page and search for "restaurants near 'tab_focus [tab_index]': Switch the browser's focus to a $\hookrightarrow CMU''$. → specific tab using its index. PREVIOUS ACTION: None""". 'close_tab': Close the currently active tab. "Let's think step-by-step. This page has a search \hookrightarrow box whose ID is [164]. According to the URL Navigation Actions: \hookrightarrow nominatim rule of openstreetmap, I can search 'goto [url]': Navigate to a specific URL. \hookrightarrow for the restaurants near a location by \" \hookrightarrow restaurants near\". I can submit my typing by 'go_back': Navigate to the previously viewed page. 'go_forward': Navigate to the next page (if a previous ' \hookrightarrow pressing the Enter afterwards. In summary, the \hookrightarrow next action I will perform is ```type [164] [\hookrightarrow go_back' action was performed). \hookrightarrow restaurants near CMU] [1] ```", Completion Action:), 'stop [answer] ': Issue this action when you believe the], "template": """OBSERVATION: ↔ task is complete. If the objective is to find a \hookrightarrow text-based answer, provide the answer in the \hookrightarrow bracket. If you believe the task is impossible {observation} URL: {url} \hookrightarrow to complete, provide the answer as "N/A" in the OBJECTIVE: {objective} \hookrightarrow bracket. MEMORY: {memory}

Listing 4. Prompts for Reflexion Agent to Reflect

prompt = { "intro": """You are an autonomous intelligent agent ← tasked with navigating a web browser. You will \hookrightarrow be given web-based tasks. These tasks will be \hookrightarrow accomplished through the use of specific actions → vou can issue. Here's the information you'll have: The user's objective: This is the task you're trying to \hookrightarrow complete. The web page's accessibility tree: This is a simplified \hookrightarrow representation of the webpage, providing key \hookrightarrow information. The web page's URL: This is the page you're currently → navigating. The open tabs: These are the tabs you have open. The actions you can perform fall into several categories \hookrightarrow . Page Operation Actions: 'click [id] ': This action clicks on an element with a \hookrightarrow specific id on the webpage. 'type [id] [content] [press_enter_after=0/1] ': Use this \hookrightarrow to type the content into the field with id. By → default, the "Enter" key is pressed after typing → unless press_enter_after is set to 0. 'hover [id] ': Hover over an element with id. 'press [key_comb]': Simulates the pressing of a key \hookrightarrow combination on the keyboard (e.g., Ctrl+v). 'scroll [direction=down/up] ': Scroll the page up or down Tab Management Actions: 'new_tab': Open a new, empty browser tab.
'tab_focus [tab_index]': Switch the browser's focus to a ↔ specific tab using its index. 'close_tab': Close the currently active tab. URL Navigation Actions: 'goto [url] ': Navigate to a specific URL. 'go_back': Navigate to the previously viewed page. 'go_forward': Navigate to the next page (if a previous ' → go_back' action was performed). Completion Action: 'stop [answer] ': Issue this action when you believe the \hookrightarrow task is complete. If the objective is to find a → text-based answer, provide the answer in the ← bracket. If you believe the task is impossible \hookrightarrow to complete, provide the answer as "N/A" in the \hookrightarrow bracket. Now you are trying to evaluate your performance on a ← past task. You will be given the objective of ↔ the task, the history of interaction including \hookrightarrow the observations you had and the actions you \hookrightarrow issued, and the status of the task. You will \hookrightarrow also be given the memory of your previous \hookrightarrow attempts. Your goal is to think about the \hookrightarrow strategy and path you took to attempt to \hookrightarrow complete the task. Try to summarize the reason \hookrightarrow why you failed to complete the task, and devise \hookrightarrow a concise, new plan that accounts for your

 \hookrightarrow mistake and can be helpful when you are solving ↔ the same task. Try to think differently from the ↔ previous attempts. Try to focus on the key \hookrightarrow aspect and make the plan concise. """, "examples": [("""OBJECTIVE: Compare the time for walking and ↔ driving route from AMC Waterfront to Carnegie
↔ Mellon University OBSERVATION AND ACTION HISTORY: OBSERVATION 0. Tab 0 (current): Dashboard / Magento Admin [1] RootWebArea 'Dashboard / Magento Admin' focused: → True [178] link 'Magento Admin Panel' [201] img 'Magento Admin Panel' [85] menubar '' orientation: horizontal [87] link '\ue604 DASHBOARD' [90] link '\ue60b SALES' [96] link '\ue608 CATALOG'
[102] link '\ue603 CUSTOMERS' [102] link '\ue603 COSIOMERS' [108] link '\ue609 MARKETING' [114] link '\ue602 CONTENT' [120] link '\ue60a REPORTS' [138] link '\ue60d STORES' [144] link '\ue610 SYSTEM' [150] link '\ue612 FIND PARTNERS & EXTENSIONS' [821] button 'System Messages: 1' [902] StaticText 'One or more ' [903] link 'indexers are invalid' [904] StaticText '. Make sure your ' [905] link 'Magento cron job' [906] StaticText ' is running.' [240] heading 'Dashboard' [242] link '\ue600 admin' [244] link '\ue607' [913] textbox '\ue60c' required: False [48] main '' [219] StaticText 'Scope:' [250] button 'All Store Views' hasPopup: menu [253] link '\ue633 What is this?' [226] button 'Reload Data' [917] HeaderAsNonLandmark '' [919] StaticText 'Advanced Reporting' [920] StaticText "Gain new insights and take command ↔ of your business' performance, using our ↔ dynamic product, order, and customer reports ← tailored to your customer data." [921] link 'Go to Advanced Reporting \ue644' [924] StaticText 'Chart is disabled. To enable the [1154] StaticText 'Revenue' [1054] StaticText '\$0.00' [1155] StaticText 'Tax' [1156] StaticText 'Shipping' [1157] StaticText 'Quantity' [1068] StaticText '0' [57] tablist '' multiselectable: False orientation: \hookrightarrow horizontal [59] tab 'The information in this tab has been ← changed. This tab contains invalid data. Please ↔ resolve this before saving. Loading...
 ↔ Bestsellers' expanded: True selected: True ↔ controls: grid_tab_ordered_products_content [67] link 'The information in this tab has been \hookrightarrow changed. This tab contains invalid data. Please ← resolve this before saving. Loading... ↔ Bestsellers' [61] tab 'The information in this tab has been \hookrightarrow changed. This tab contains invalid data. Please \hookrightarrow resolve this before saving. Loading... Most \hookrightarrow Viewed Products' expanded: False selected: False

[69] link 'The information in this tab has been \hookrightarrow changed. This tab contains invalid data. Please

```
← resolve this before saving. Loading... Most
     ↔ Viewed Products'
      [63] tab 'The information in this tab has been
     ↔ changed. This tab contains invalid data. Please
     ↔ resolve this before saving. Loading... New
     \hookrightarrow Customers' expanded: False selected: False
     \hookrightarrow controls: ui-id-2
        [71] link 'The information in this tab has been
     \hookrightarrow changed. This tab contains invalid data. Please
     ← resolve this before saving. Loading... New
     ↔ Customers'
     [65] tab 'The information in this tab has been
     \hookrightarrow changed. This tab contains invalid data. Please
     \hookrightarrow resolve this before saving. Loading... Customers

→ ' expanded: False selected: False controls: ui-

     \hookrightarrow id-3
         [73] link 'The information in this tab has been
     ← changed. This tab contains invalid data. Please
     \hookrightarrow resolve this before saving. Loading... Customers
     [79] tabpanel 'The information in this tab has been
     \hookrightarrow changed. This tab contains invalid data. Please
     \hookrightarrow resolve this before saving. Loading...
     ↔ Bestsellers'
      [1088] table ''
         [1158] row ''
           [1159] columnheader 'Product' required: False
           [1160] columnheader 'Price' required: False
           [1161] columnheader 'Quantity' required: False
         [1162] row 'http://localhost:7780/admin/catalog/
     ← product/edit/id/29/'
           [1167] gridcell 'Sprite Stasis Ball 65 cm'
     \hookrightarrow required: False
           [1168] gridcell '$27.00' required: False
           [1169] gridcell '6' required: False
    [930] StaticText 'Lifetime Sales'
    [933] StaticText '$0.00'
    [937] StaticText 'Average Order'
[944] StaticText 'Last Orders'
    [945] table ''
      [979] row ''
         [980] columnheader 'Customer' required: False
         [981] columnheader 'Items' required: False
         [982] columnheader 'Total' required: False
      [983] row 'http://localhost:7780/admin/sales/order

→ /view/order_id/299/'

         [988] gridcell 'Sarah Miller' required: False
         [989] gridcell '5' required: False
         [990] gridcell '$194.40' required: False
      [984] row 'http://localhost:7780/admin/sales/order
     → /view/order_id/65/'
         [991] gridcell 'Grace Nguyen' required: False
[992] gridcell '4' required: False
         [993] gridcell '$190.00' required: False
ACTION 0: stop [N/A]
STATUS: FAILED
REFLECTIONS FROM PREVIOUS ATTEMPTS: none""".
      "I think the task is impossible to complete, thus
     \hookrightarrow I issue the stop action. However, the task is
     \hookrightarrow not completed successfully, which means I am
     \hookrightarrow wrong. I think I should go to the <code>\"REPORT\"</code> tab
     \hookrightarrow and do a search there for the best-selling
     \hookrightarrow products next time."
    ),
      """OBJECTIVE: List out reviewers, if exist, who
     \hookrightarrow \textit{mention about good fingerprint resistant}
OBSERVATION AND ACTION HISTORY:
OBSERVATION 0:
URL: http://localhost:7770/3-pack-samsung-galaxy-s6-
     \hookrightarrow screen-protector-nearpow-tempered-glass-screen-
     \hookrightarrow protector-with-9h-hardness-crystal-clear-easy-
     ← bubble-free-installation-scratch-resist.html
Tab 0 (current): [3 Pack] Samsung Galaxy S6 Screen
     ← Protector, Nearpow [Tempered Glass] Screen
```

← Protector with [9H Hardness] [Crystal Clear] [↔ Easy Bubble-Free Installation] [Scratch Resist] [1] RootWebArea '[3 Pack] Samsung Galaxy S6 Screen ← Protector, Nearpow [Tempered Glass] Screen ← Protector with [9H Hardness] [Crystal Clear] [← Easy Bubble-Free Installation] [Scratch Resist]' ↔ focused: True [1314] link 'My Account' [1312] link 'My Wish List' [1316] link 'Sign Out' [1319] StaticText 'Welcome, Emma Lopez!' [1220] link 'Skip to Content' [1229] link 'store logo' [1322] img 'one_stop_market_logo'
[1323] link '\ue611 My Cart' [2246] StaticText 'Search' [1508] combobox '\ue615 Search' autocomplete: both \hookrightarrow hasPopup: listbox required: False expanded: \hookrightarrow False [2249] link 'Advanced Search' [1511] button 'Search' disabled: True [1096] tablist '' multiselectable: False orientation: \hookrightarrow horizontal [1098] tabpanel '' [40] menu '' orientation: vertical [791] menuitem '\ue622 Beauty & Personal Care' → hasPopup: menu [856] menuitem '\ue622 Sports & Outdoors' → hasPopup: menu [8865] menuitem '\ue622 Clothing, Shoes & Jewelry ↔ ' hasPopup: menu [880] menuitem '\ue622 Home & Kitchen' hasPopup: → menu [917] menuitem '\ue622 Office Products' hasPopup \hookrightarrow : menu [925] menuitem '\ue622 Tools & Home Improvement' → hasPopup: menu [930] menuitem '\ue622 Health & Household' ↔ hasPopup: menu [936] menuitem '\ue622 Patio, Lawn & Garden' → hasPopup: menu [941] menuitem '\ue622 Electronics' hasPopup: → menu [1002] menuitem '\ue622 Cell Phones & ← Accessories' hasPopup: menu [1017] menuitem '\ue622 Video Games' hasPopup: → menu [1030] menuitem '\ue622 Grocery & Gourmet Food' hasPopup: menu [1253] link 'Home' [1256] StaticText '[3 Pack] Samsung Galaxy S6 Screen ← Protector, Nearpow [Tempered Glass] Screen ↔ Protector with [9H Hardness] [Crystal Clear] [→ Easy Bubble-Free Installation] [Scratch Resist]' [5] main '' [1257] heading '[3 Pack] Samsung Galaxy S6 Screen ← Protector, Nearpow [Tempered Glass] Screen ↔ Protector with [9H Hardness] [Crystal Clear] ← Easy Bubble-Free Installation] [Scratch Resist]' [11] generic 'Availability' [13] StaticText 'IN STOCK' [1331] StaticText 'SKU' [1467] StaticText 'B01G31IYM0' [1264] LayoutTable '' [1469] StaticText 'Rating:' [1334] generic '78%' [2221] StaticText '% of' [2224] StaticText '100' [1335] link '12\xa0 Reviews ' [1336] link 'Add Your Review' [1338] StaticText '\$7.99' [1279] LayoutTable '' [1483] StaticText 'Qty' [1484] spinbutton 'Qty' required: False valuemin: ↔ 0 valuemax: 0 valuetext: [1485] button 'Add to Cart' [1281] link 'Add to Wish List'
[1282] link 'Add to Compare'

[1287] link 'Skip to the end of the images gallery'

```
[1117] button 'Previous'
    [1119] generic 'Image'
      [2252] img 'Image'
    [1118] button 'Next'
ACTION 0:
click [1335] where [1335] is [1335] link '12\xa0 Reviews
OBSERVATION 1:
URL: http://localhost:7770/3-pack-samsung-galaxy-s6-
     \hookrightarrow screen-protector-nearpow-tempered-glass-screen-
     ← protector-with-9h-hardness-crystal-clear-easy-
     \hookrightarrow bubble-free-installation-scratch-resist.html
Tab 0 (current): [3 Pack] Samsung Galaxy S6 Screen
     \hookrightarrow Protector, Nearpow [Tempered Glass] Screen
     ← Protector with [9H Hardness] [Crystal Clear] [
     ← Easy Bubble-Free Installation] [Scratch Resist]
[1] RootWebArea '[3 Pack] Samsung Galaxy S6 Screen
     \hookrightarrow Protector, Nearpow [Tempered Glass] Screen
     ← Protector with [9H Hardness] [Crystal Clear] [
     \hookrightarrow \textit{Easy Bubble-Free Installation] [Scratch Resist]'}
     ← focused: True
  [5] main ''
    [1349] StaticText 'Skip to the beginning of the

→ images gallery'

    [1106] tablist '' multiselectable: False orientation
      \rightarrow : horizontal
      [1107] tab 'Details' expanded: False selected:
     ← False controls: description
         [1350] link 'Details'
      [1110] tab 'Reviews (12)' expanded: True selected:

→ True controls: reviews

         [1352] link 'Reviews (12)'
      [2365] tabpanel 'Reviews (12)'
         [2460] StaticText 'Customer Reviews'
         [2555] StaticText "Best screen protectors I've
     → used!"
        [2519] LayoutTable ''
                                                                          ),
           [2556] LayoutTableRow ''
                                                                        1,
             [2699] LayoutTableCell 'Rating'
              [2700] generic '100%'
         [2559] StaticText 'It is super clear and
     \hookrightarrow fingerprint resistant. It was kind of hard
     → trying to get it on, and I did get some hairs on
     ↔ the sticky side, but all in all it was great!
     \hookrightarrow Bubbles went away around the small hairs so you
     \hookrightarrow can barely tell they are there. They also give
     ← you tons of extra tools to help you clean the
     \hookrightarrow screen and get dust particles off of the screen
     ↔ before you put it on. I think it was just me
     \hookrightarrow being clumsy with all of the dust particles
     ← getting inside the screen.'
         [2562] StaticText 'Review by
[2564] StaticText 'Rachel'
         [2567] StaticText 'Posted on '
         [2568] time ''
                                                                        },
           [2701] StaticText '4/18/23'
         [2569] StaticText 'Good screen protector for the
     ↔ money and good customer service'
[2522] LayoutTable ''
           [2570] LayoutTableRow ''
             [2702] LayoutTableCell 'Rating'
         [2703] generic '80%'
[2573] StaticText 'This is the second time I
     \hookrightarrow have used this product. It is a little tricky to
     ← apply. I had it on my phone for about 10 months
     \hookrightarrow and had dropped my phone a few times without
     \hookrightarrow incident. The last drop shattered the protector
     \hookrightarrow but thankfully did what it was supposed to do
     \hookrightarrow and protected my phone screen. The second one in
     \hookrightarrow the package had a small chip in it, which
     \hookrightarrow caused it to have a hairline crack all the way
     \hookrightarrow through. I emailed the company and they were
     \hookrightarrow very quick to respond and sent a new one free of
     \hookrightarrow charge. I am very satisfied with the product
     ← and only give it a four star rating because it
     \hookrightarrow is sometimes very difficult to get out the
     \hookrightarrow bubbles. I have 2 very tiny specks that would
```

```
→ just not come out.'
         [2576] StaticText 'Review by '
         [2578] StaticText 'chris'
         [2581] StaticText 'Posted on '
         [2582] time ''
           [2704] StaticText '4/18/23'
         [2583] StaticText 'Bubbles still there after a

→ few days'

         [2525] LayoutTable ''
           [2584] LayoutTableRow ''
              [2705] LayoutTableCell 'Rating'
              [2706] generic '80%'
         [2587] StaticText "OK, so my first impression
     \hookrightarrow was, wow it worked with only 1 small bubble. I
     \hookrightarrow was like OK, it's normal to have a few small
     \hookrightarrow bubbles. The description says that the small
     \hookrightarrow bubbles will disappear after a couple days. Well
     \hookrightarrow it's been over a week and the one small tiny
     \hookrightarrow bubble is still there. It never went away. Ugh I
     \hookrightarrow need to add this to my review. The glue does
     \hookrightarrow not last forever. It started to come off about a
     \hookrightarrow month after I put it on. The bad thing when it
     \hookrightarrow does start to come off, it's easy to take off \hookrightarrow the screen protectant."
ACTION 1.
stop [Rachel]
STATUS: FAILED
REFLECTIONS FROM PREVIOUS ATTEMPTS: none""",
      "I find the review from Rachel, which is the
     \hookrightarrow answer to the objective. I issue the stop action
     \hookrightarrow with the answer. However, the task is not
     \hookrightarrow completed successfully. This might be because I
     \hookrightarrow missed other reviews that also mention about
     \hookrightarrow good fingerprint resistant. I think I should
     \hookrightarrow read all the reviews next time."
  "template": """OBJECTIVE: {objective}
OBSERVATION AND ACTION HISTORY:
{trajectory}
STATUS: {status}
REFLECTIONS FROM PREVIOUS ATTEMPTS: {memory}"",
  "meta_data": {
    "observation": "accessibility_tree",
     "action_type": "id_accessibility_tree",
    "keywords": ["objective", "trajectory", "status", "
     \hookrightarrow memory"],
     "prompt_constructor": "
      ReflectionGenerationPromptConstructor",
    "answer_phrase": "",
"action_splitter": "```"
```